

Course No.	SC 503	
Course Title:	INNOVATIVE PROBLEM SOLVING TECHNIQUES AND TOOLS FOR MANAGERS <i>'A practical road map for using the new leadership skills to win in the future.'</i>	
Target Group: All staff grade officers in Public service, SOEs, NGOs and private sector who are in higher managerial level	Duration: 05 Days	
Main Subject Areas: <ul style="list-style-type: none"> * Introduction to Innovation and Foresight and Contemporary Techniques for Problem solving * Understanding the Future * Uncertainty and Service Delivery Enhancement and People * Systems: taking a holistic view and identifying intervention points * Innovation Methodology * Mapping Competencies * Designing Team and identify the Project Killers * Innovative tools for improving current practices * Understanding problem and solution * Methods for scanning environments 		
Learning Outcomes: On successful completion of the course, the participants will have the ability to <ul style="list-style-type: none"> • Recognize foresight as an innate human capacity • Use foresight concepts and ideas to generate a futures discourse • Use foresight methodologies for policy framing and implementation of project • Apply effective techniques in foresight and strategy development, planning, reporting, resource allocation and quality • Build an organizational foresight capacity to encourage strategic thinking throughout the organization • Apply techniques in strategy development and decision making by better understanding the external environment, particularly around potential futures and emerging areas of focus and priorities • Build necessary theory, argumentation and practice of using Foresight and Strategic planning at the national, regional and corporate levels • Use quantitative and qualitative approaches, processes and methods in a practical case study 		
Course Fees: Rs.12,500.00 *	Medium	English
Assessment Criteria	Group presentation	
Course Coordinator	Mr.R. Rushandan	